1 Fobbing Product

Start

Are the products any warmer / colder than normal?

If the cellar temperature is 16c or above you will need to have your CTC fixed.

Check the gas at the coupler. Point the coupler away from you, towards the floor and depress the handle for a couple of seconds

If you have no gas, follow the gas line up to the secondary valve, turn the switch/lever to the opposite direction

Still no gas? check another product using the same gas (check the colour of the gas line)

No gas here either? change your gas bottle

Check the washers on the base of your coupler

A Sankey coupler should have 2 - Probe and body washer.
A Grundy coupler should have 1 large washer

Contact us if these are missing and if you need spares.

If fitted is the gas pump ticking?

If not, follow the coloured line (front bottom left pipe on the pump) to the SRV and turn the switch/lever to the opposite position

Still no ticking? What colour is the gas line?

If Blue, check second Flo-Jet, there is no ticking then check your air compressor

If grey, white or green, check a coupler with the same gas pipe by depressing the coupler handle, if no gas, change that gas bottle

If only Smooth bitters and/or Stouts affected, check the label on the gas bottle

If the label shows 60/40 the change the gas bottle, you will also have to change the kegs as well due to the CO2 having dissolved into the liquid

If only Lager or Cider fobbing, make sure the nozzle DOES NOT have a creamer plate inside

If Smooth Bitter or Stout, please make sure the creamer plate in the nozzle isnt blocked.

Decrease the speed of the tap, it will have either of the following...

Variflow tap - a little wheel on the side of the tap, remove the black plastic cap and turn 1/2 a turn, then test. Use a "torx" screwdriver - DO NOT use a hex key or a screwdriver

Clockwise - Slower & Flatter
Anti Clockwise - Faster & Frothier

If adjusting the flow control has no effect then the torpedo may be stuck

Flow restrictor under the bar, it looks like the end of a hose pipe, turn 1/2 a turn and test

Grey Flow Control - Clockwise-slower & flatter, Anti Clockwise-faster & frothier

Black Flow Control - Clockwise-faster & frothier, Anti Clockwise - Slower & Flatter

If the container has been on sale for more than 7 days the CO2 will dissolve into the liquid, causing fobbing dispense.

If the issue is only with this container, change it for a new one and contact CMBC to arrange an ullage uplift.