







Are you prepared for the busiest season of the year? Here are all the critical dates and times you need to be aware of to help you get organised and plan to ensure you don't miss out on fantastic deals and be ready for any changes in services.

CALL CENTRE OPENING TIMES DURING DECEMBER

Monday to Friday 8am to 6pm

Saturday 28th December 8am to 2pm

ONLINE CHAT TIMES DURING DECEMBER

Monday to Friday 8am to 6pm

Saturday 28th December 8am to 2pm

## **FESTIVE ORDER DAY & DELIVERY SCHEDULE**

Please check below to find any changes to your order or delivery days due to Christmas Bank holidays

Unless indicated below, your order and delivery days will remain unchanged over the festive period.

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	Nor	mal Order Day	Kev	ised Order Day	Norm	nal Delivery Day	Kevis	ed Delivery Day
1	Thu	19/12/2024	Thu	19/12/2024	Mon	23/12/2024	Sat	21/12/2024
	Fri	20/12/2024	Thu	19/12/2024	Tue	24/12/2024	Mon	23/12/2024
	Mon	23/12/2024	Fri	20/12/2024	Wed	25/12/2024	Tue	24/12/2024
	Tue	24/12/2024	Mon	23/12/2023	Thu	26/12/2024	Fri	27/12/2024
1	Wed	25/12/2024	Tue	24/12/2023	Fri	27/12/2024	Sat	28/12/2024
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	Thu	26/12/2024	Fri	27/12/2023	Mon	30/12/2024	Mon	30/12/2024
	Fri	27/12/2024	Fri	27/12/2023	Tue	31/12/2024	Tue	31/12/2024
	Mon	30/12/2024	Sat	28/12/2023	Wed	01/01/2025	Thu	02/01/2025
	Tue	31/12/2024	Mon	30/12/2023	Thu	02/01/2025	Thu	02/01/2025
	Wed	01/01/2025	Tue	31/12/2023	Fri	03/01/2025	Fri	03/01/2025



We hope you have a fantastic Christmas & a Happy New Year!



